



# TICKET BUYING TIPS

## ADDING TICKET HOLDER CONTACT DETAILS DURING PURCHASE

To comply with Victoria State Government COVID-19 guidelines for certain events, you must now provide the contact details for all ticket holders in your group at the time of purchase.



**Have the contact details ready** for all the attendees in your group before you buy



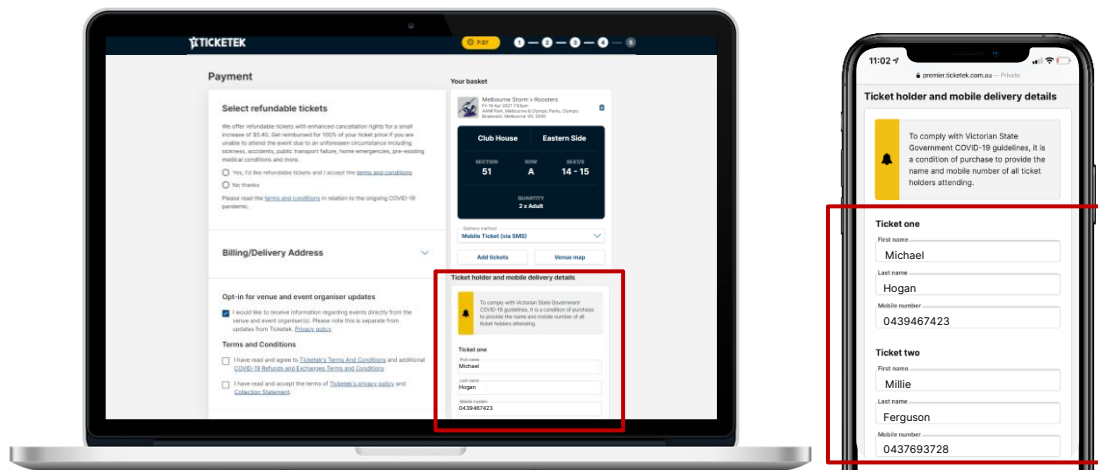
Enter the **first name, last name and mobile number** for each ticket holder



**Mobile tickets will be sent to the mobile number** provided for each ticket

### Where do I enter the ticket holder information when I'm buying tickets?

On the **website payment page** you will be asked to enter the first name, last name and mobile number for all tickets in your order. You won't be able to complete your order without entering this information.



### Are the tickets sent to the mobile number of the ticket holder?

Yes! Make sure you enter the correct mobile number to ensure smooth ticket delivery.

### What if there is a child in my group who doesn't have a mobile phone?

Simply enter the child's name and your mobile number for any dependents.

### Where can I access and view all of my tickets after purchase?

Ticket owners can view all the tickets in your order through the Ticketek App or on the website

### Can I share tickets after my purchase?

Yes, ticket owners can share tickets after purchase using the Ticketek App